

## **Summer Academy on Intercultural Experience 2020 General Terms and Conditions**

### **Participation conditions**

Only fully completed registration forms will be accepted. The registration will only be confirmed upon receipt of payment in full. If the maximum capacity of participants is reached, the organizers reserve the right to refuse any further registrations.

### **Cancellation Policy**

Notification of cancellation must be made in writing and sent by email. The notification must include all relevant information regarding the bank account to which a possible refund may be remitted. Registrants are responsible for cancelling their own travel reservations. The organizers do not accept liability for travel costs.

### **Cancellation Fees**

If the written notification of cancellation is received until June 1<sup>st</sup>, 2020, 100% of the Summer Academy participation fee is reimbursed.

If the written notification of cancellation is received after June 1<sup>st</sup>, 2020, but until June 15<sup>th</sup>, 2019, 50% of the Summer Academy participation fee is reimbursed.

We regret that no refunds will be made for cancellations after June 15th, 2020. Refund requests will be processed after the Summer Academy only.

### **Remittance fees**

All remittance fees for bank transfers have to be covered by the respective registrant / participant. This applies for both incoming and outgoing payments (in case of cancellation).

### **Cancellation of the Summer Academy**

The event may be postponed, cancelled, or downsized due to extreme weather, industrial action, acts of God or any event beyond the control of the organizers or if the Summer Academy does not receive enough registrations until June 1<sup>st</sup>, 2020. In the case of postponing, cancelling or downsizing the Summer Academy the organizers will immediately inform all the registrants by email. In case of cancelling the Summer Academy the registrants are entitled to a full refund of the paid registrations fees.

The organizers cannot be held responsible for any cost, damage or expenses which may be incurred by the registrant as a consequence of the event being postponed, cancelled, or downsized.

### **Modification of the Program**

The Summer Academy organizers reserve the right to modify the program, which is published as an indication only. The appearance of all the lecturers, trainers and speakers as previously announced cannot be guaranteed.

### **Liability and insurance**

The organizers will not assume any responsibility whatsoever for any damage or injury to persons or property during the Summer Academy. The participants are recommended to arrange personal travel and health insurance.

### **Information on online dispute resolution**

The European Commission has created an internet platform for online dispute resolution. The platform is a contact point for extrajudicial settlements of disputes regarding contractual obligations arising from online purchase agreements. Customers can reach the platform on:

<http://ec.europa.eu/consumers/odr/>.